LAYAN – words to do with 'serve, attend to'

* Saya meminta **pelayan** untuk membawa segelas teh hangat.

*I asked the **waiter** to bring a glass of hot tea.*

* Dulu Fitri bekerja sebagai **pelayan** toko.

*Fitri used to work as a shop assistant (literally, 'shop **server**')*

* Dia selalu **melayani** pelanggan dengan sopan.

*S/he always **serves / attends to** customers politely.*

* Saya **dilayani** dengan baik di klinik gigi itu.

*I **was attended to / treated / looked after** well in that dental clinic.*

* Pelayanan di restoran itu kurang baik.

*The **service** in that restaurant isn't very good.*

Notes

* **pelayan** (n): a server; one who provides service (e.g., to: customers /guests/clients/patients/ the public.) [A 'pelayan' does the action of 'melayani'.]

* melayani (v): to serve (somebody), to give service to (sb.), to attend to (sb.); to look after (sb.)

* pelayanan (n): service, the serving (of somebody)

["pelayanan" exists alongside a close synonym: "layanan". "Pelayanan" is the more common choice in most contexts, but 'layanan' is nearly always acceptable as well.]

Practice. Say it in Indonesian. For each word in bold use a LAYAN word. (Be ready to choose between *melayani* and *dilayani* as needed.)

1. Many university students work part-time as **wait-staff** in cafes. [with 'paruh waktu']

2. Those airport staff **serve / attend to** thousands of prospective passengers every day. [with 'petugas' and 'calon']

3. S/he waited impatiently to **be served/ attended to** by the receptionist. [with 'resepsionis']

4. The quality of health **services** is much better than formerly.

5. S/he believes that police are servants (i.e., '**servers**') of the public.

6. Most of the visitors felt satisfied with the **service** that was given. [with 'puas']

7. Do you usually give a tip to the bartender (i.e., bar **server**')?

8. They are trying to improve the **service** in government offices. [with 'meningkatkan']

9. Your duties are **to serve** customers and clean the shop.